



**UNIVERSITY OF CALICUT
DEPT. OF STUDENTS' WELFARE**

No. 132603/DSW-ASST-3/2023/Admn

Calicut University.P.O

Dated: 26.10.2023

From

The Dean of Students' Welfare

To

The Principals/Co-ordinators/Directors of Colleges/Centres/Institutions affiliated to the University of Calicut

Madam/ Sir,

Sub:- Department of Students' Welfare - Implementation of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 in the University and the affiliated colleges - reg.

Ref:- 1. Letter with D. O No: F.1-13/2022(CPP-II), dated: 12.04.2023 received from the Secretary, University Grants Commission.

2. University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

3. U.O.No. 14249/2023/Admn Dated 15.09.2023

As per ref. 1, UGC has forwarded the University Grants Commission (Redressal of Grievances of Students) Regulations 2023, in supersession of the University Grants Commission (Redressal of Grievances of Students) Regulations 2019. The new Regulations provide for the establishment of Students' Grievances Redressal Committee(s) (SGRC) by all the Higher Education institutions and for the appointment of Ombudsperson(s) at the University level. Hence, as per order read 3 above, University Grants Commission (Redressal of Grievances of Students) Regulations 2023 have been implemented in the University and Dr. M. Manoharan, Senior Professor (Rtd), has been appointed as the Ombudsperson of the University of Calicut as per the provisions of the above regulations.

As per the regulations, all affiliated colleges/centers of the University shall constitute Students' Grievance Redressal Committee(s) (SGRC) by the head of the colleges/ institutions and all the grievances related to the college/center should be addressed by these SGRCs. Only appeals against the decisions of the SGRC should be sent to the University for the consideration of the Ombudsperson. Detailed mechanism for the constitution of SGRCs, its composition and other related details and mechanism for the redressal of the students' grievances have been provided in the regulations. Hence, you are hereby directed to comply with the provisions of the regulations and constitute the SGRC at your institution, and forward the details of the same to University at the earliest. You are also directed to furnish prominently, on your website and prospectus, all relevant information in respect of the Students Grievance Redressal Committee (SGRC) of your institution and the Ombudsperson for the purpose of appeals. Also, requested to take necessary measures to give wide publicity to the Regulations amongst the stakeholders and in particular the students' community. Any violation of these Regulations will be viewed seriously and if any institution fails to take adequate steps to constitute and function Students' Grievance Redressal Committee, UGC and Calicut University shall call for punitive action against such erring institutions.

Details of the Ombudsperson are given as follows:

Dr. M. Manoharan,
Mail ID : ombudsperson@uoc.ac.in
Ph: 0494 2407353

Enclosures: as above

Yours faithfully

Dr. Jisha C. K.
Dean of Students' Welfare



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PS to VC/PA to R/SF/FC