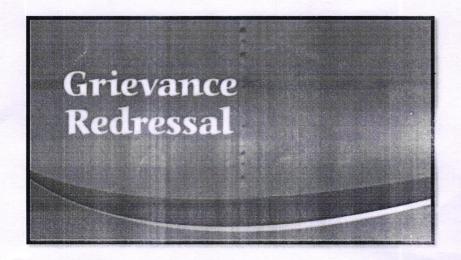


ARTS & SCIENCE COLLEGE

PARAPPUR P.O, KOTTAKKAL, MALAPPURAM DISTRICT, KERALA, 676503



MEETING MINUTES

GRIEVANCE REDRESSAL

2019-20



ARTS & SCIENCE COLLEGE

PARAPPUR P.O. KOTTAKKAL, MALAPPURAM DISTRICT, KERALA, 676503

Meeting 1:

• Date: 12th September 2019

• Venue: Conference Room, Main Block

• Chairperson: NANDINI P.C. (Head, Department of Commerce)

Convenor: MOHAMMED LABEEB M (Vice Principal)

Members:

1. BEENAMOL (Staff Secretary)

2. SASIDHARAN (office supdt)

3. SREENATH .M (HOD, Department of Botany)

4. SAMPREETH. PM. (HOD, Department of English)

5. NAFEESA V.P.(HOD department of economics)

6. SHAMSHEER .K. (HOD department of economics)

7. FASEELA V 6TH Sem BA Economics (Elected Student Representative, College Union)

• Quorum: 5 members present

Agenda:

- · Review of pending complaint from previous year.
- Discussion on new complaints received.

Discussion Points:

- The pending complaint from last year was resolved by allocating additional library funds.
- New grievances regarding facilities and classroom equipment were discussed.

Outcomes:

- Immediate action planned for improving class facilities.
- Ordered new classroom equipment

Chairman



ARTS & SCIENCE COLLEGE

PARAPPUR P.O, KOTTAKKAL, MALAPPURAM DISTRICT, KERALA, 676503

Meeting 2:

• Date: 15th December 2019

• Venue: Conference Room, Main Block

Members Present:

Chairperson: NANDINI P.C. (Head, Department of Commerce)

Convenor: MOHAMMED LABEEB M (Vice Principal)

Members:

1. BEENAMOL (Staff Secretary)

2. SASIDHARAN (office supdt)

3. SREENATH .M (HOD, Department of Botany)

4. SAMPREETH. PM. (HOD, Department of English)

5. NAFEESA V.P.(HOD department of economics)

6. SHAMSHEER .K. (HOD department of economics)

7. MOHAMED SHAHEEM 3rd B com CA(Elected Student Representative, College Union)

• Quorum: 6 members present

Agenda:

• Follow-up on actions taken regarding facilities.

Discussion on any new grievances.

Discussion Points:

Improvements in facilities reviewed.

New grievances regarding cafeteria food quality.

Outcomes:

Contracted new catering service for cafeteria.

• Planned regular inspections for food quality.

Chairman



ARTS & SCIENCE COLLEGE

PARAPPUR P.O, KOTTAKKAL, MALAPPURAM DISTRICT, KERALA, 676503

Meeting 3:

Date: 25th March 2020

Venue: Conference Room, Main Block

Chairperson: NANDINI P.C. (Head, Department of Commerce)
 Convenor: MOHAMMED LABEEB M (Vice Principal)

Members:

1. BEENAMOL (Staff Secretary)

2. SASIDHARAN (office supdt)

3. SREENATH .M (HOD, Department of Botany)

4. SAMPREETH. PM. (HOD, Department of English)

5. NAFEESA V.P.(HOD department of economics)

6. SHAMSHEER .K. (HOD department of economics)

7. MOHAMED SHAHEEM 3rd B com CA(Elected Student Representative, College Union)

Quorum: 5 members present

Agenda:

Year-end review.

Plan for next year's activities.

Discussion Points:

- Review of all grievances addressed.
- Discussed plans for improving SGRC visibility and efficiency.

Outcomes:

- Resolved all complaints for the year.
- Recommendations for next year: digital grievance submission, more frequent meetings.

TAKKAL FARDOK ARTS & SCIENCE CULLEGE PARAPPUR(P.O) - 676 503